

Installing Especially my Barney (you can select [Barney installer/ Barney software](#) from home page)

From **FAQ page** select [Barney.exe](#) under file attachments.

- **Open** to install

The software should install with Icon on desktop (below).



eSpecially My Barney.lnk

After installing Barney Software you should be back on the **FAQ** page that contains the links to Winzip and Barney activities. If you already have Winzip go to downloading Barney activities and begin downloading activities. If you do not have Winzip follow instructions below:

Unzip Activities

To do this you will need a program called WinZip. If you do not have this program on your hard drive, you may visit <http://www.winzip.com/> to download the evaluation version for free.

Select **Evaluation Version**

- Select **Evaluation Version** again

You will get the file download box

- Select **Open**

Next you will get the WinZip 8.1 Setup box saying thank you for your interest in WinZip 8.1

- Select **Setup**

You will get another Setup box showing you what folder WinZip will be stored in.

C:\Program Files\WinZip

- Select **OK**

Now you should be at a Setup box that says Thank you for installing WinZip, WinZip features include:

- **Next**

License Agreement and Warranty Disclaimer box.

- **Yes**

Winzip Quick Start box

- **Next**

Select "**Wizard**" or "Classic" (The instructions on this page are for "**Wizard**")

- **Next.**

This will search hard disk for zip folders and show you how many were found.

- **Next**

Next box will read WinZip needs to associate itself with your archives.

- **Next**

WinZip Setup is Complete

- **Close**

Winzip is complete, you can go back to home page and begin downloading activities.

Warning! If you go beyond this point in Winzip and already have files saved with your child's personal information, you will be asked if you want to **Overwrite matching files automatically**. Do not choose this option if you have existing files with a profile. Your original file will be replaced with a generic activity containing no personal information.

Download Activities

Select **Downloadable Barney Activities** located on the mybarney.com home page. Scroll down to file **Attachments** and select a Category.

- **Open**

Winzip box will show all activities within the Category that you downloaded.

- Double click on Activity to Save and Transfer

Uninstall Especially my Barney/WinZip

If program was not installed properly or there is reason to believe there is a corrupt file, uninstall and reinstall program.

To uninstall program select **Start** button (usually bottom left of screen).

- Select **Settings** and then **Control Panel**.
- Double click the **Add/Remove programs** Icon.
- Select **Barney/WinZip** from the list of programs installed on your computer.
- Select **Add/Remove** button to remove program.

Icon on desktop should also be deleted. If it is still on desktop, right click on icon and select delete.
Restart Computer

Downloading Activities (storing activities)

Winzip must be installed to open files once they are downloaded. **Barney Software** must be installed to store files.

- If software is installed to the proper location, activities that were downloaded will appear in the Barney Icon when you double click on it.



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Transfer Audio (sending activity to Barney)

When an activity is downloaded and opened you will automatically get a screen that asks if you want to save new song, choose OK. Song will be saved to software and allow you to select **Audio Transfer**. Barney will say all done after transfer, unplug before trying to play.

Setup Questions

At home or work?

(Designed to run on Windows 95, 98, 00, and ME-not designed to run on NT or MAC)

- Windows NT has firewalls that act like anti-virus programs and have been known to interfere with the performance of Barney.

Do I have the Minimum system Requirements?

- Pentium Multimedia PC or better
- 16 MB RAM
- Standard mouse and keyboard
- Parallel port supporting bi-directional ECP/EPP transfer
- 14.4K BPS modem; 56K BPS recommended
- Windows 95/98 or 2000
- Microsoft Internet Explorer (IE) 4.0 or higher or Netscape Navigator 4.0 or higher
- Internet Access

Are all batteries fresh and connections tight?

- Should hear a click when cable is plugged into Barney and Barney should say I'm ready.
- Batteries should be fresh and all the same brand.
- Refer to instructions for proper installation of batteries.

Does cable have a switch that allows you to switch from Barney to the printer?

- Switch must be on Barney
- If cable does not have a switch, a new cable will be sent (within warranty if available).

Is printer and/or scanner turned off?

- See running programs.

Running Programs?

Running programs must be closed. If you are not sure what is running, you can check this by using your control, alt, delete keys. To close programs temporarily, select programs and choose end task on programs that may be causing interference (closing browser not necessary– i.e. explorer/Netscape etc). When system is rebooted, the system will restart these programs.

- Most common programs that interfere with activities transferring to Barney are Printer programs, Scanner programs, Real Player, Task Scheduler, some Anti-Virus programs etc...

Trouble Shooting

Security settings do not allow this file to download

When error message occurs saying your current security settings do not allow this file to be downloaded, check browser (explorer/Netscape etc). Security settings (works fine set on medium) To change, go to tools, options, security, change to medium.

Computer's parallel port is in the old SPP Mode

Computer is set to SPP Mode. Barney will only work with a parallel port supporting bi-directional ECP/EPP transfer. (This is in system requirements on back of box)

- You will need to contact your computer company for help changing the setting; this is a hardware issue.

Plug does not fit

- Barney was designed to run on an LPT Port (may or may not run on extensions to USB Ports etc.)

Check batteries and cable error message

This message can mean almost anything (not very helpful)

- Make sure cable has a good connection (consumer will hear click when plugged into Barney)
- Does Barney still have original activity, if yes check switch.
 - ◆ If switch is on Barney and transfer is not going to Barney, send new cable.
- If there is no switch that allows you to switch from Barney to printer, a new cable can be sent (within warranty and if available).

Why do old activities disappear when I transfer a new Activity

- Barney was designed to store one activity at a time.
- Each time you transfer a new activity to Barney, the previous file is automatically replaced.

Printer is not working after I finished transferring to Barney

- Make sure printer is plugged into the purple cable and that the printer is turned on.
- If the purple cable that came with Barney has a switch, make sure switch on the cable is turned to **Printer** and not Barney.
- If still having a problem, restart system. (you may have closed printer program)

Downloading activities getting error “Cannot find specific folder”

- ❑ Most common cause, you did not run program
 - ◆ Barney has not been installed; or WinZip has not been installed

Barney did not talk when he came out of box

- ❑ Make sure batteries are fresh and inserted correctly – refer to product instructions.
- ❑ Does Barney say I’m ready when he is plugged in. (may be a return that had an unsuccessful transfer)
- ❑ If he says I’m ready when plugged in (see installing Barney - Pg. 1 and Running Programs - PG. 3)

Barney worked before, now when I transfer he will not talk or makes noises

- ❑ Has any hardware or software been added or downloaded to the system. Have them turn off scanners printers etc.
 - ◆ See running programs